

Airedale Cancer User Partnership Group Work Plan 2007 June Update

Issue/Work stream	Action	Outcome
<p>Car Parking Free and more accessible parking (near to the hospital entrance) for chemotherapy day patients</p>	<p>Trust Cancer manager agreed to take this forward. This has been delayed due to the reconfiguration of services over recent months</p>	<p>Concessions are available and Adam Cairns (Chief Exec) has promised to feed back the details of the concessionary parking arrangements for the Hospital Trust. Once we have seen the policy, this group may be able to work with the Trust to ensure the policy is favourable to all those who face extra parking costs as a result of their illness/condition. Adam agreed that there is not a general awareness of concessions among patients and staff members and the Trust need to improve on this, perhaps through better publicity such as patient information leaflets and/or information sent out with appointment letters.</p>
<p>Pharmacy Long standing issue around long waits for take home drugs and general delays in pharmacy</p>	<p>Chief Executive attended our January meeting and these concerns were put forward to him. Head of Pharmacy attended our March meeting</p>	<p>Adam was asked if it would be possible to put messages on Pharmacy bags, informing patients that they may be able to get help with prescription charges or if not can purchase a Prescription Prepayment Certificate. Macmillan can also offer other kinds of help. Adam will talk to Pharmacy and feedback.</p>
<p>Cancer Information Who gets what? When? How?</p>	<p>Work together with Lead Cancer Nurse and CNS's to look at the generic and site specific cancer information being given to newly diagnosed patients</p>	<p>Not done anything locally as yet, however, at Network level the Macmillan information manager is beginning to run information workshops for the different cancer sites, to look at what is being provided in the different localities. The aim of these workshops is to bring together a standard minimum set of information that patients should receive regardless of where they live in the Yorkshire Cancer Network. Members of this group and other locality user partnership groups are being encouraged to get involved.</p>
<p>Website</p>	<p>Agreed in principle by the Cancer manager and group members.</p>	<p>The Airedale and Bradford user Partnership groups have been given the go ahead for their own website and links will be available on the Trust website. The website is now on the internet although not fully live it can be visited at www.abcupg.org.uk</p>
<p>Cancer Information Centre</p>	<p>A proposal was submitted to the Trust and was discussed at the January meeting attended by the Chief Executive.</p>	<p>CLAN bid was successful. Pilot will begin 19th March 2007 The pilot has been a success so far with a steady number of callers and requests for information to posted out.</p>
<p>Welcome Pack</p>	<p>Develop a welcome pack for new members</p>	<p>Welcome Pack is now complete and ready for distribution to new members.</p>

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Key worker Explore further the role of key worker	Liaise with the Lead cancer nurses from Airedale and Bradford to look at this issue and how to take it forward.	This work should begin to progress as June Toovey has now been appointed Cancer Nurse Director for the Yorkshire Cancer Network, members of this group will have an opportunity to be involved.
Room Bookings	Liaise with Education centre manager to agree availability of a regular meeting room for the User Partnership group.	Cancer Manager agreed to take this forward and rooms are now booked for the rest of 2007
Network	Strengthen Links with the Yorkshire Cancer Network	Encourage members of the Airedale User Partnership to link in with the YCN User Partnership group and the Yorkshire Cancer Research Network User Partnership group. Some members attended the Yorkshire Cancer Network Local groups LINKS event on the 24 th May, the event was attended by all of the local groups within the Network. Groups were able to share work plans and highlight the work of each group.
Choose and Book	Ensure involvement as the Trust begin to implement choose and book	Initial meeting with fast track office staff and consultants from breast and colorectal. We will be invited to participate in further meetings.
Recruitment	Strengthen the recruitment process to the group.	Various discussions about how best to access cancer service users including links with the PALS office. The PALS services at the Hospital Trust and Primary Care Trust have agreed to work with us in June to look at recruitment of new members.
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Lymphoedema	Monitor this service now that there is no Nurse Specialist in post.	Issue raised at CLAN meeting, discussions are ongoing between the hospital and PCT commissioners regarding how best to provide the service in future. The chair attended a meeting on the 29 th May which brought together a number of stakeholders the group are bringing together a proposal for how services should be delivered in the future.

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Hospital Travel Costs Scheme	Ensure collective feedback is fed into the current Department of Health Consultation. Collate feedback and put in joint response of all local user partnership groups at YCN level	Focus group work to be organised. We now have hard copies of the consultation document. Deadline for feedback is April 13 th 2007 Individual members took part in the consultation and fed back their thoughts and ideas.
Engagement with Primary Care Trust(PCT)	Suggest that a District wide event is held to bring cancer patients and carers together to feedback their experiences of using cancer services.	CLAN bid was successful. A 'Cancer in the Community' event will be held jointly with the PCT and the Hospital Trust mid to late 2007.
Patient Line	Monitor any developments around installation of patient line in Airedale General Hospital	
Oncology Collaboration	Monitor the on-going collaboration between Airedale and Bradford for the provision of non surgical Oncology services.	A joint report was produced by the HODU focus group and this group which raised concerns about Airedale Patients having to travel long distances to Bradford if they experience complications with their treatment. A steering group is meeting regularly which involves Airedale patients and Bradford patients.
Airedale Cancer Information and Support booklet	Produce a booklet listing local help and support groups and include some of the National Organisations	Booklet produced in 2004 Booklet now being reviewed and updated, agreement has been reached to fund the re-print through the HODU Trust Fund.