

Bradford Cancer User Partnership Group
Work Plan 2007 June update Yellow

Issue/Workstream	Action	Outcome
<p>Car Parking Issues around the cost of parking particularly for cancer patients facing lengthy chemo treatment involving regular visits to the hospital.</p>	<p>Group agreed to send a letter to Chief Exec and Head of Nursing from Bradford Teaching Hospitals, through the Chair to invite him to one of our meetings</p>	<p>Meeting held with trust level 4 managers in December 2006. The Trust has agreed to publicise concessions better. A solution is being explored in order to make the process for claiming concessions much easier.</p>
<p>Pharmacy Long standing issue around long waits for take home drugs and general delays in pharmacy</p>	<p>David Woodhall has approached Ian Hammond (Head of Pharmacy and has arranged a meeting to discuss further.</p>	<p>User Partnership group to invite Ian Hammond to attend a meeting in early 2007.</p>
<p>Patient Line Issues around the cost of this relatively new bedside console which includes Television, Telephone and Radio.</p>	<p>Contact Patient Line and invite them to come to a Partnership meeting to listen to the views of the group members.</p>	<p>Group to keep up to date with developments on a National level with this issue</p>
<p>Patient Line Further issue around noise levels when patients do not use headphones.</p>	<p>Contact patient line directly and also bring this to the attention of the Head of Nursing.</p>	<p>Group to keep up to date with patient feedback about adverse noise problems.</p>
<p>Engagement with Primary Care Trust(PCT) The partnership group needs to engage more with the PCT to identify what issues there are for cancer patients regarding services provided in Primary Care e.g. Doctors, District nurses, community nurses, community Palliative Care teams etc.</p>	<p>Through the Primary Care Trust Cancer Planning group, suggest that a District wide event is held to bring cancer patients and carers together to feedback their experiences of using cancer services in Primary Care. This event could be a joint event between the Primary Care Trust and the Hospital Trust.</p>	<p>Continue with involvement on the PCT cancer and Palliative care planning group. A bid has been submitted to the CLAN to hold a 'Cancer in the Community' event jointly with the PCT and the Hospital Trust. Update The bid was successful and we plan to get a small steering group together in early September to start planning the event</p>
<p>CANCERVOICES TRAINING</p>	<p>Completed 11th March and 8th April 2006.</p>	<p>Feedback passed back to Cancer Voices</p>
<p>User Involvement Welcome Pack An introduction to User Involvement</p>	<p>Other User Groups have done similar packs and it makes sense to have a look at what they have done, not re-inventing the wheel.</p>	<p>Welcome Pack is now complete and available to ALL members.</p>
<p>Managing the Stress of Cancer Booklet Booklet brought to the group by Jan Helbert (clinical psychologist) distributed to group members for comments</p>	<p>Asked group members to read booklet and bring comments back to the group</p>	<p>Booklet is now ready to go to print. Update The booklet is now printed and is being given out by Clinical Psychologists, CNS nurses, the cancer information centre.</p>

<p>Website Project A website for the group would be a useful resource and would allow us to raise awareness of the group, upload minutes and agendas, have links to other useful sites etc.</p>	<p>Had talks with link person at Leeds university who signposted us to Melvin Silva at Bradford Hospitals IT department</p>	<p>CLAN has approved the bid. Initial meeting to be held with website designer on 18th January 07 Update The website is now live for consultation and feedback.</p>
<p>Local Involvement NetworkKS (LINKS)</p>	<p>Keep track of developments in 2007 as the LINKS take over from Patient and Public Involvement forums (PPI's)</p>	<p>7 members attended an OPEN EVENT on the 1st November. Further events in 2007 are anticipated.</p>
<p>Key Worker Card</p>	<p>Look at the possibility of introducing the key worker card across the Yorkshire Cancer Network</p>	<p>This issue will be part of the YCN User Partnership group work plan for 2007.</p>
<p>Network</p>	<p>Strengthen Links with the Yorkshire Cancer Network</p>	<p>Encourage members of the Airedale User Partnership to link in with the YCN User Partnership group and the Yorkshire Cancer Research Network User Partnership group. Update 7 members attended the Network LINKS event on 24th May 2007, a full report will be available soon.</p>
<p>Recruitment</p>	<p>Strengthen the recruitment process to the group.</p>	<p>Various discussions about how best to access cancer service users including links with the PALS office. Update PALS office has been approached and they have linked us to the Hospitals Foundation Trust membership secretary to look at inviting members of the Foundation Trust to join this group.</p>
<p>Hospital Travel Costs Scheme</p>	<p>Ensure collective feedback is fed into the current Department of Health Consultation. Collate feedback and put in joint response of all local user partnership groups at YCN level</p>	<p>Focus group work to be organised. We now have hard copies of the consultation document. Deadline for feedback is April 13th 2007. Update Feedback was submitted to the Department of Health on behalf of the group.</p>